

# e:touch 10"

## Information for Use



Read the Information for Use and the Safety Instructions carefully. Subject to modification without prior notice.

Typographical and other errors do not justify any claim for damages. Modification of the product is prohibited.

This document is designed for electricians and system administrators of the product.

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Downloads and more information at:  
[www.ecue.com](http://www.ecue.com)

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# 1 General device description

With the e:touch 10" you have customizable control points for your lighting installation. The capacitive touch screen allows a smooth selection of commands on the individualized display. Running the SymphoTouch app, the e:touch 10" is a control input for e:cue SYMPHOLIGHT projects, enabling flexible and creative UI design concepts. Polish your project at the user's touch point, using the wall mountable e:touch 10".

## Highlights of the e:touch 10"

- 10 inch touch screen
- Power-over-Ethernet
- Customizable UI (Buttons/Fader) via e:cue software
- Simple mounting in standard with in-wall fittings

## 1.1 Delivery content

Delivery content of the e:cue e:touch 10":

1. e:cue e:touch 10" CL24100001455
2. Mounting plate
3. EU standard in-wall box
4. e:cue SymphoTouch app pre-installed
5. Welcome card, Safety instructions



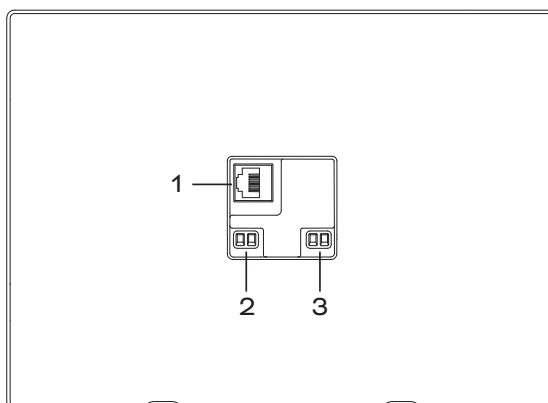
If safety instructions are missing, please contact Traxon e:cue to receive a new copy.

## 1.2 Optional accessories

- Ethernet Data Cable (RJ45) AA556130055
- SYMPL Switch AM313830035

## 1.3 Connectors and Interfaces

Rear



1 Ethernet port  
(p. 06)

2 RS-485  
(B, A left to right)  
- currently not supported

3 Power supply  
(V+, V- left to right)  
(p. 06)

### 1.4 Product specifications

Dimensions (W x H x D)	173 x 240 x 11 mm / 6.81 x 9.45 x 0.43 in
Weight	790 g / 1.74 lb
Power supply	12 V DC, 50 Hz or PoE IEEE 802.3af on RJ45
Power consumption	24 W @ 12 V DC 13 W @ PoE
Operating temperature	-10 ... 50 °C / 14 ... 122 °F
Storage temperature	15 ... 45 °C / 59 ... 113 °F
Op. / Stor. humidity	0 ... 75% RH, non-condensing
Protection class	IP20
Installation	Indoor installation only
Mounting	Wall mount on standard in-wall mounted boxes
Certificates	CE, UKCA, RoHS

### Interface specifications

Display size	10 inch
Resolution	800 x 1280
Brightness	500 nt
System interface	1 x e:net / Ethernet 10/100 Mbit/s, RJ45
Sensors	Proximity sensor
Outputs	Speaker
User interfaces	Customizable UI (Buttons/Fader) via e:cue software

## 2 General remarks

### 2.1 Transport

Only transport the device in its original packaging. This protects the device from damage.

### 2.2 Unpacking

Only unpack the e:cue e:touch 10" at its installation location. To protect the device against condensation water, unpack it and wait until all moisture remaining in the device has evaporated. Condensation can occur when the device is moved from a cold to a warm location. Keep the packaging for use in case of further transport. Inspect all parts for completeness regarding chapter „1.1 Delivery content“ on page 03. If there is apparent damage to the device or parts are missing from the delivery scope, please contact the Traxon e:cue Support service.



### 2.3 Warranty regulations

Depending on the product, warranty regulations are of different duration. The warranty time is usually noted in the quote and in the order confirmation. See [www.traxon-ecue.com/terms-and-conditions](http://www.traxon-ecue.com/terms-and-conditions) for details. Legal warranty regulations apply in any case.

### 2.4 Maintenance and Repair

Only external cleaning might be necessary. This cleaning may only be carried out by skilled personnel. To clean the device, disconnect it from the line power supply. Disconnect all devices connected to the server. Do not use any cleaning agents containing solvents (e.g. acetone, alcohol, or thinner) or abrasives. The housing surface can be cleaned with a moist, lint-free cloth. Ensure that no water penetrates into the housing. Otherwise, this could damage the electronics.



- Before dismounting, appropriate measures must be taken to protect the respective components against damage caused by electrostatic discharge (ESD protection).
- Do not try to repair the device. Return it to your Traxon e:cue distributor for replacement or repair.

### 2.5 Disposal



Batteries and technical appliances must not be disposed of with domestic waste, but should be handed in at the appropriate collection and disposal points.

The proper disposal of packing materials and of the device is the responsibility of the respective user and for his account; in all other matters, the retrieval obligation for packing materials and the device is subject to the statutory regulations.

### 2.6 Support

In case of technical problems or questions regarding installation and repair please contact:

Traxon Technologies Europe GmbH  
Customer Service  
Karl-Schurz-Str. 38  
33100 Paderborn, Germany  
+49 (5251) 54648-0  
support@ecue.com

## 3 Installation

The installation of the e:touch 10" consists of system ports connections, to power supply and of mounting the device. The sequence of cabling is not defined.



### 3.1 Ethernet connection

The pin-assignment of the Ethernet port corresponds to RJ45 standards. You can use every common Ethernet component, like cable. Connect the e:touch 10" at the designated Ethernet interface with a patch cable (RJ45, CAT5).

### 3.2 Power supply

The e:cue e:touch 10" can be powered via Power-over-Ethernet (PoE) or by an external power supply (PSU).

#### PoE:

Connect an Ethernet connection from a power sourcing device.

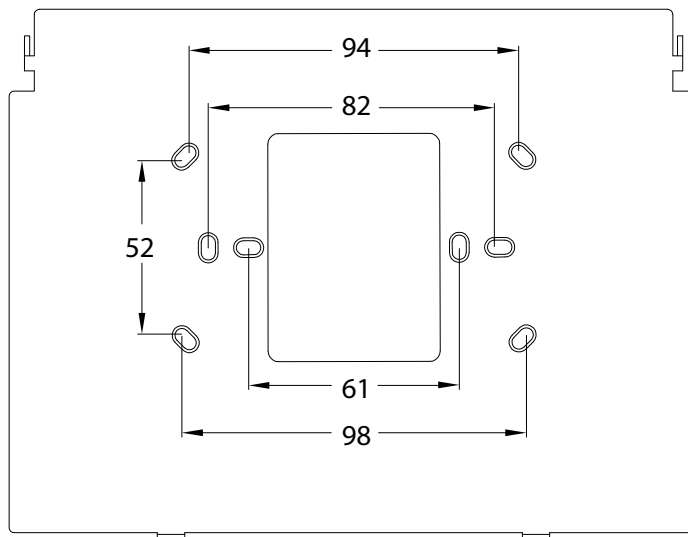
#### External power supply:

Connect the e:touch 10" to a 24 V DC power supply unit that complies with the local regulations. Present power supply equates to the status "On" or running of the e:touch 10".

To connect the device to a power supply unit, lay the wires as stated on the device.

### 3.3 Mounting

The e:touch 10" can be mounted in most standard in-wall mounted boxes (DE, US, UK, JP etc.). It is recommended to install it in a double-box to have more room for the cabling.



Attach the mounting plate to the wall. Hook the device to the mounting plate after all connections are done and fasten it with two screws at the bottom.

## 4 Dismounting



Before dismounting, appropriate measures must be taken to protect the respective components against damage caused by electrostatic discharge (ESD protection).

Dismount the e:touch 10" by unfastening the device from the mounting plate. Disconnect all attached cables. Unfasten the mounting plate from the wall. The dismounting is completed.

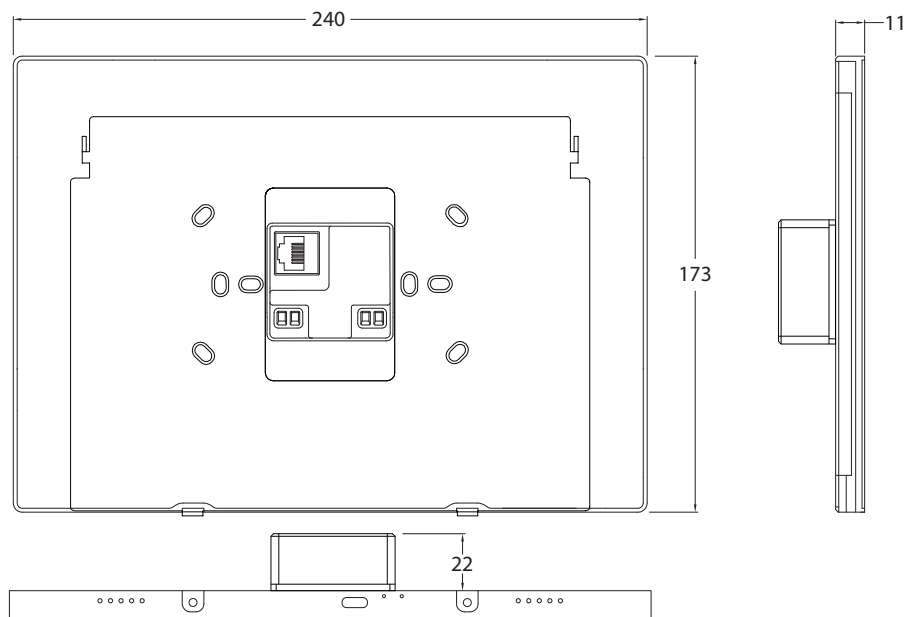
## 5 Certifications

CE

UK  
CA

## 6 Dimensions

All dimensions in mm



e:cue



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Please check for the latest updates and changes on the Traxon website.

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