



Americas Annex: Product List & Warranty Period

The warranty period for Traxon and e:cue products are listed in the table below.

Please note that the 3-year-warranty or 5-year-warranty only apply for Traxon & e:cue standard products. Products that have been changed according to customers' demands ("customized" products) are excluded from the stated warranty period on this list.

* The product is defined as suitable for Coastal Environment

** Discontinued Product

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Linear	Liner Quattro AC XB*/**	AC	x	
	Nano Liner Allegro AC XB*/**	AC	x	
	ProPoint Linear*	AC	x	
	Allegro Linear AC*	AC	x	

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Wash	Washer Quattro AC XB*/**	AC	x	
	Washer Allegro AC XB*/**	AC	x	
	ProPoint Wall Washer*	AC	x	
	Allegro Washer AC*	AC	x	

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
High Power Flood	Vista Plus*	AC	x	



	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Cove	Cove Light AC HO RGBW	AC	x	
	Cove Light AC HO RGB Graze	AC	x	
	Cove Light AC HO White**	AC	x	
	Cove Light AC HO White Graze**	AC	x	
	Cove Light AC DIM GII	AC	x	

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Accent	ProPoint Pixel*	AC	x	
	ProPoint Sconce*	AC	x	
	ProPoint Kontour*	AC	x	
	Allegro Tube Mono*	DC	x	
	ProPoint Kontour Rhythm*	DC	x	
	Media Pixel Ribbon Outdoor	DC	x	

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Media - Tubes	Media Tube® HO RGBW*	DC	x	
	Allegro Media Tube® Lite*	DC	x	
	Media Tube® Go*	DC	x	
	ProPoint Kontour*	AC	x	
	ProPoint Kontour Rhythm*	DC	x	
	Media Pixel Ribbon Outdoor	DC	x	

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	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
Media - Dots	Mesh (& accessories)**	DC		x
	String (& accessories)**	DC		x
	Dot XL (& accessories)**	DC		x
	Allegro Dot*	DC	x	
	Allegro Dot XS*	DC	x	
	ARCHISHAPE® Dot 2.0	DC	x	
	Media Wall Paper	DC		x
	16PXL Board RGB 2.0	DC	x	
	16PXL Strip RGB 2.0	DC	x	
	64PXL Board RGB 2.0	DC	x	

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
e:cue Control Engines & Interface	ETH2DALI	DC	x	
	Butler PRO	DC	x	
	Butler XT2	DC	x	
	Butler S2	DC	x	
	Lighting Control Engine 2**	AC	x	
	Lighting Control Engine 2fx**	AC	x	
	Lighting Control Engine MX 2	AC	x	
	Lighting Control Engine 3	AC	x	
	Lighting Control Engine 3fx	AC	x	
	DMX2CC 6CH/12CH**	DC	x	
	DMX2PWM 3CH/9CH Dimmer	DC	x	
	Video Micro Converter (VMC)	DC	x	
	Bridge8	DC	x	
	RDM Isolator	DC	x	
	Moxa ioLogic	DC		x
	Excite+	DC	x	
	LED Engine Smart 100W / 150w / 300W Indoor	AC	x	

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	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
e:cue Control Engines & Interface	LED Engine Smart 150W Outdoor	AC	x	
	LED Engine Smart 100W 48v Outdoor	AC	x	
	LED Engine Smart 240W 48v Outdoor	AC	x	
	LED Engine Smart 320W 48V Outdoor	AC	x	
	Butler Accessories	AC	x	
	Power Supplies for Butlers, RDM Isolators, DMX2CC, VMC	AC		x
	Network Accessories	AC		x
	SYMPL Dmx Node	DC	x	
	SYMPL e:pix Node	DC	x	
	SYMPL Serial Node	DC	x	
	SYMPL Input Node	DC	x	
	SYMPL Relay Node	DC	x	
	SYMPL Dali Node DC	DC	x	
	SYMPL e:bus Node	DC	x	
	SYMPL Core S	DC	x	
	SYMPL Switch	DC	x	
	SYMPL Pro Node	DC	x	
	SYMPL Bridge Node	DC	x	
	SYMPL Pixel Node	DC	x	
	SYMPL Pixel Range Extender	DC	x	

	Product Family	AC/DC Inputs	Warranty 5 Years	Warranty 3 Years
e:cue User Terminals	Glass Touch	DC	x	
	Light Drive +	DC	x	

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