

Butler S2 Firmware Update

Please pay attention to upload the correct firmware version to avoid damage on the Butler S2. Distinguish the device type and select the according folder.

How to distinguish the device type:

Serial numbers of Butler S2 have following format: (21)zYYYYxxxxxx

z is any letter.

Y and x is any number.

All Butler S2 with serial numbers having YYYY smaller than or equal 1620 (or have another/older format) are compatible with firmware V2.0.x

Examples:

(21)000112040738 is compatible with firmware V2.0.x (other format, 12 digits instead of letter and 10 digits after '(21)')

(21)l1542000815 is compatible with firmware V2.0.x

(21)l1620000558 is compatible with firmware V2.0.x

If erroneously a wrong firmware (V3.0.x or newer) was updated on such a Butler S2, the device will be corrupted. Please create an RMA case.

All Butler S2 with serial numbers having YYYY greater than or equal 1624 are compatible with firmware V3.0.x or newer.

Examples:

(21)l1624000001 is compatible with firmware V3.0.x

(21)l1704004711 is compatible with firmware V3.0.x

Such a Butler S2 will deny update of a firmware V2.0.x. The firmware update in Patchelor will fail. But firmware V3.0.x (or newer) can be updated as usual.